



# THE PET HOTEL

OF WOODSTOCK

## Client Profile:

Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home: \_\_\_\_-\_\_\_\_-\_\_\_\_ Work: \_\_\_\_-\_\_\_\_-\_\_\_\_ Cell: \_\_\_\_-\_\_\_\_-\_\_\_\_

Email: \_\_\_\_\_

Referred By: \_\_\_\_\_

### Emergency Contact(s):

Name: \_\_\_\_\_ Number: \_\_\_\_\_

Name: \_\_\_\_\_ Number: \_\_\_\_\_

Veterinary Clinic: \_\_\_\_\_ My Veterinarian: \_\_\_\_\_

## Pet Profile:

Pet's Name: \_\_\_\_\_ Nickname: \_\_\_\_\_

Dog [ ] Cat [ ] Primary Breed: \_\_\_\_\_ Color: \_\_\_\_\_

Sex: Male [ ] Female [ ] Spayed [ ] Neutered [ ] Approximate Age: \_\_\_\_\_

The pet is from: Rescue [ ] Store [ ] Breeder [ ] Stray [ ] Other [ ]

Has this pet ever been boarded before? Yes [ ] No [ ]

If no, why not? \_\_\_\_\_

If yes, please describe your pet's experience: \_\_\_\_\_

Has this pet ever been to Daycare before? Yes [ ] No [ ]

If no, why not? \_\_\_\_\_

If yes, please describe your pet's experience: \_\_\_\_\_

## Personality Profile:

**Attributes:**

- Fence climber
- Digger
- Jumps
- Protective
- Mouthy
- Fear of noise/thunder
- House broken
- Paper/litter trained
- Afraid of men
- Other \_\_\_\_\_

**Personality:**

- Outgoing
- Verbally Sensitive
- Timid
- Affectionate
- Pushy
- Aggressive
- Excitable
- Playful
- Independent

**Behavior:**

- Will Bite
- May Bite
- Growls
- Snaps
- Shows Teeth
- Freezes
- Trembles
- Moves Away
- A Perfect Angel

<b>My Pet:</b>	<b>Likes:</b>	<b>Dislikes:</b>	<b>Dogs Only: Plays Best With:</b>
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- |                              |                          |                          |                                       |
|------------------------------|--------------------------|--------------------------|---------------------------------------|
| Grabbing Collar              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> No Dogs      |
| Getting Hugs                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> Big Dogs     |
| Being Brushed                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> Little Dogs  |
| Being Around other Dogs/Cats | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> Older Dogs   |
| Being Touched While Sleeping | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> Younger Dogs |
| Being Touched on Ears        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> Puppies      |
| Being Touched on Paws        | <input type="checkbox"/> | <input type="checkbox"/> |                                       |
| Being Touched on Mouth       | <input type="checkbox"/> | <input type="checkbox"/> |                                       |
| Being Touched on Tail        | <input type="checkbox"/> | <input type="checkbox"/> |                                       |
| Having Nails Clipped         | <input type="checkbox"/> | <input type="checkbox"/> |                                       |

- |   |                              |                             |
|---|------------------------------|-----------------------------|
| Has he/she been around big dogs?                | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Has he/she been around little dogs?             | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Has your dog been around more than 5 dogs?      | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Has your pet ever bitten a person?              | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Has your pet ever bitten another dog or animal? | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

Please explain if your pet suffers from:

- Heart Disease       Respiratory Disease       Seizures       Allergies       Arthritis

Has your pet ever had any surgeries? If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

- Does your pet have any old or current injuries/health concerns that require special attention?    Yes       No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

- Does your dog have hip dysplasia?      Yes       No

If yes, are there any restrictions on your dog's activity or movements? \_\_\_\_\_

- Is your pet on regular flea/tick preventive?      Yes       No

- Is your pet taking any medications?      Yes       No

If yes, please name the medication(s) and the reason(s): \_\_\_\_\_  
\_\_\_\_\_

- Is your pet allergic to any medications, foods, or treats?      Yes       No

If yes, please list and describe the reaction(s): \_\_\_\_\_  
\_\_\_\_\_

## **Boarding Agreement:**

Thank you for choosing The Pet Hotel of Woodstock. Our staff is committed to the diligent care of your pets while you are away. We strive to make your pet as comfortable as possible in their "home away from home."

**Disclosure:** By execution of this Agreement and leave Pet with The Pet Hotel, Owner certifies to the accurate disclosure of all information provided to The Pet Hotel either in writing or orally about the Pet and Owner specifically represents that he or she is the sole owner of the Pet, free and clear of all liens and encumbrances. Owner agrees to disclose to The Pet Hotel all known medical conditions and/or behavior problems, which may affect Pet's care. Owner specifically represents to The Pet Hotel that Pet is healthy and meets The Pet Hotel's published vaccinations standards. The Pet Hotel reserves the right to refuse service to any Pet for any reason, at any time, including, but not limited to: Pets lacking proof of vaccination, Pets displaying signs of untreated or potentially contagious conditions and/or Pets exhibiting aggressive or unacceptable behavior. In addition, Owner agrees that if any fleas or ticks are discovered on the Pet during check in or at any time during the Pet's Services, The Pet Hotel will administer a Capstar to the Pet at the Owner's expense. Owner represents that each time Pet is brought to The Pet Hotel, Owner is recertifying that the Pet is in good health and has not had any communicable illness of any kind for 30 days prior to check-in. For the purpose of this Agreement, the term "Pet" refers to all pets under the said ownership of Owner who utilize The Pet Hotel for such Services.

**Qualification:** For safety reasons, Owner understands that PlayCare Services are a privilege extended only to well-behaved, socialized dogs. The Pet Hotel reserves the right to refuse service to any Pet for any reason, at any time, including, but not limited to; Pets lacking proof of vaccinations, Pets displaying signs of untreated or potentially contagious conditions and/or Pets exhibiting aggressive or unacceptable behavior. In addition, Owner agrees that if any fleas or ticks are discovered on the Pet during check-in or at any time during the Pet's Services, The Pet hotel will administer a Capstar to the Pet at the Owner's expense.

**Medical Attention:** Owner authorizes The Pet Hotel to obtain medical attention for Pet from any qualified veterinarian and to transport Pet to and from the veterinarian when The Pet Hotel deems such medical care is important to the Pet's health. Owner grants The Pet Hotel or its employees or agents full power of decision-making involving the medical treatment of Pet and Owner agrees to pay for all costs associated.

**Payment:** Owner agrees to pay the applicable service rates in effect on the date Pet is checked into The Pet hotel and to pay for any additional services requested by owner. Owner agrees that the Pet shall not leave the facility until all charges are paid in full by Owner. The Pet Hotel shall have, and is hereby granted, a lien on the Pet of any and all unpaid charges resulting from services provided by The Pet Hotel. The Pet Hotel may exercise its lien rights within ten days after written notice has been given by The Pet hotel or Owner via certified mail.

**Abandonment:** If Pet is not picked up by Owner (or an authorized representative of Owner) within 14 calendar days after the day Pet is scheduled to depart, Owner understands that Pet shall be deemed to be abandoned and The Pet Hotel has the right to place Pet with new owner.

**Assumption of Risks:** Owner acknowledges and is aware that the employees of The Pet Hotel are not veterinarians and are not expected to diagnose or detect illnesses in the pets that are staying at The Pet Hotel.

Doggie PlayCare is a service that provides your pet with exercise and socialization with other dogs. Dogs are placed in playgroups according to size and temperament. Owner understands that the Service's leash-free environment allows dogs the opportunity to play in close physical contact (including nose to nose) with each other. Owner further understands that dogs are pack animals, play with their teeth and paws, and are unpredictable in nature. As a result, no amount of supervision, sanitation or personalized care from The Pet Hotel can be 100% certain to prevent a dog from being injured or contracting an airborne virus or communicable disease. Despite these precautions, Owner understands these risks are inherent to the Services and hereby release The Pet Hotel, its employees or members or other agents from any and all losses, damages, costs and expenses arising out of or in connection with any injury, communicable disease, airborne virus, or any other medical condition contracted by Owner's Pet at The Pet Hotel. This also applies to any claims for injuries or damages related to such medical care or transport. Furthermore, Owner agrees to be held solely responsible for any and all acts and behavior of said Pet while in the care of The Pet Hotel, including payment of costs for injury to staff or other animals or damage to facilities caused directly by the Pet.

In addition, Owner acknowledges and is aware that no amount of supervision, sanitation or personalized care can prevent a pet from contracting an airborne virus or communicable disease. Owner understands these risks and hereby releases The Pet Hotel, its employees or members or other agents, from any and all losses, damages, costs, and expenses arising out of or in connection with any injury, communicable disease, airborne virus, or any other medical care or transport. Furthermore, Owner agrees to be held solely responsible for any and all acts and behaviors of said Pet while in the care of The Pet Hotel, including payment of costs for injury to staff or other animals or damages to facilities causes directly by the Pet.

## Boarding Agreement:

**Grooming:** The Pet Hotel is not responsible for allergic reactions resulting from the manufacturers-recommended usage of any products. Although a pet may experience an allergic reaction to grooming products at any time, please consult your veterinarian prior to having your pet treated if you have any questions concerning your pet's sensitivity to such treatment. The Pet Hotel is not responsible for any pre-existing medical conditions or any other medical problem(s) that may become affected as a result of the grooming process.

Pets whose coats are matted or tangled are often times denied regular circulation and skin stimulation. This leads to unhealthy situations including irritated/discolored skin, sores, foul odors, and even organic matter like weeds embedded in the skin. The Pet Hotel will use its' best efforts to minimize the effects of de-tangling and de-matting; however, Owner must be advised that de-matting or coat removal on matted pets is a delicate and slow process which may present certain post-grooming risks including, but not limited to: itchy skin, discolored skin, burns, sores, and more. The Pet Hotel shall not be held responsible for minor nicks or burns resulting from the grooming of matted, neglected coats or for irritation caused by coat removal.

The health of each pet is The Pet Hotel's number one concern. If we feel the safety or well-being of Pet and/or associate is in jeopardy, a muzzle may be used or services refused or discontinued. In case of emergency, Owner designates The Pet Hotel as agent and understands that The Pet Hotel will do whatever is deemed appropriate for the well-being of Pet while in our care. If Pet becomes sick or injured and requires professional attention, we will attempt to contact Owner. However, if we are unable to The Pet Hotel, in its sole discretion may engage the services of a veterinarian and the expense shall be paid by Owner.

**Multiple Family Members:** If Owner requests to board Pet together with other "family members" in the same suite, Owner acknowledges and understands that actions of Pets may be unpredictable and such an arrangement may significantly increase the chance of injury, aggression and altercations regardless of the amount of supervision. In such care, Owner understands said Pet(s) must be separated. Owner hereby holds The Pet Hotel harmless from any such claim or action as a result of boarding Pet(s) together.

**Compliance:** Owner agrees to comply with published House Rules of The Pet Hotel, which may be revised from time to time, with or without notice. In the event that there is a discrepancy, this Agreement shall supersede the contents of the House Rules.

**Entire Understanding:** This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the Heirs, administrators, personal representatives and assignees of the Owner and The Pet Hotel. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim of American Arbitration Association, and judgment upon the award, determine an award to the prevailing party of the cost of such arbitration and reasonable attorney's fees of the prevailing party. The arbitrator(s) shall apply Georgia law to the merits of any dispute or claim, without reference to conflicts of law rules. The parties hereby consent to the personal jurisdiction of the state and federal courts located in Georgia and agree that such courts shall have the sole and exclusive jurisdiction for any action or proceeding arising from or relating to this Agreement or relating to any arbitration in which the parties are participants. The parties have read and understand this clause, which discusses arbitration. The parties understand that by signing this Agreement that they will submit any claims arising out of, relating to, or in connection with the Agreement or the interpretation, validity, construction, performance, breach, or termination thereof, to binding arbitration and that this arbitration clause constitutes a waiver of the party's right to a jury trial and relates to the resolution of all disputes relating to all aspects of the relationship between the parties. It is expressly agreed by Owner and The Pet Hotel that The Pet Hotel's liability shall in no event exceed the lesser of the current chattel value of a pet of the same breed or the sum of \$200 per Pet.

### **Others Authorized to Pick- Up My Pet:**

Name: \_\_\_\_\_

Number: \_\_\_\_\_

Name: \_\_\_\_\_

Number: \_\_\_\_\_

### **Signatures:**

Owner: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Pet's Name: \_\_\_\_\_

Date: \_\_\_\_\_

The Pet Hotel Representative: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Position: \_\_\_\_\_

Date: \_\_\_\_\_